

Transition overview

Important information about your benefit accounts

In July 2022, TaxSaver Plan announced its partnership with Navia Benefit Solutions. Through the combined companies, you will have access to new and advanced features on the Navia platform while continuing to be served by the same team that you know at TaxSaver. **Your new benefit plans and features will be upgraded to the Navia platform effective January 1, 2026.** Over the coming weeks, there are a handful of important dates and actions to keep in mind for the transition. You will receive additional communications throughout the process to help make this transition smooth and easy.

December 30th - Last Day for Manual Claim Submission

- Manual claims received by December 30th will be processed and reimbursed from the TaxSaver system
- Manual claims received after December 30th will be held and processed on January 12th in the Navia system once the balance transfer is complete

December 31st - Last Day for Card Swipes

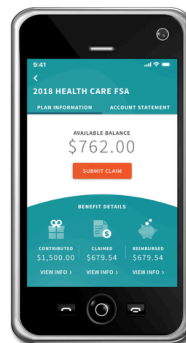
- TaxSaver cards will be disabled at 11:59pm PST on December 31st
- New Navia cards should arrive in the mail by January 1st if you enrolled in the new plan year

January 1st- Navia system available for new enrollments

- Register & login to the Navia portal at www.naviabenefits.com
- Download and use the MyNavia mobile app
- Begin using your new Navia debit card

January 12th- Prior year balances available

- Manual claims processing resumes for the plan year ending December 31, 2025



DOWNLOAD the MyNavia mobile app

Search for "Navia" or "Navia Benefits" in the Apple App Store or Google Play Store



Claim and debit card transition period

If you enrolled in the new plan year effective January 1, 2026, you may use your Navia debit card for any new plan year expenses. Additional cards in your spouse/dependent's name may be requested through the participant portal at no cost. Direct deposit will be available on the Navia participant portal and you may enroll online once you receive your enrollment confirmation letter.

Your current TaxSaver debit card will be deactivated at 11:59 pm PST on December 31, 2025. Beginning January 1st through January 11th, we will temporarily pause claims processing while balance data is migrated for the plan year ending December 31, 2025. You may pay for prior year expenses and file a claim for reimbursement. We will resume claim and reimbursement processing for the prior plan year beginning Monday, January 12th.

Register on the new Navia portal

You will receive a confirmation email once your plan year data is entered. You may register and log in on the Navia Participant web portal (www.naviabenefits.com) and MyNavia mobile app once your confirmation is received.

Participant questions may be directed to customer service at participant.support@naviabenefits.com or 214-559-0472.