

# Get urgent care right away, right from your phone—at no additional cost to you.

You've got 24/7 access to urgent care with Doctor On Demand® by Included Health. Our top-rated providers can treat 90% of common ER complaints virtually, from pink eye and UTIs to coughs and colds.

## Get high-quality care for urgent and everyday needs.



See a doctor fast with 24/7/365 access to board-certified providers.



Get prescriptions sent to a local pharmacy of your choice, and blood work and lab orders to the nearest facility.



Connect anywhere, anytime virtually from your smartphone, tablet, or computer.

## How do I get started?

1. Download the Doctor On Demand app.
2. Activate your account or log in.
3. Get the urgent care you need.

## How much does it cost?

Virtual visits have a \$0 co-pay as part of your benefits.

Effective 1/1/25: \$0 virtual primary care, urgent care and behavioral health services are available to non-union employees & eligible dependents enrolled in the Lennox Green or Blue medical plans.



**Activate your account.**

[doctorondemand.com/  
lennox](https://doctorondemand.com/lennox)

