

# Say ahhh to virtual primary care.

## Who can use Doctor On Demand?

Doctor On Demand Virtual Primary Care Services are available to non-union employees starting January 1st, 2022, with the exception of those who are ineligible.

## How much does it cost?

It's free to signup and the cost of each visit is \$30.

## How does a virtual primary care appointment work?

You'll schedule an appointment with your primary care doctor at a time that works best for you. You can connect face-to-face from your smartphone, tablet, or computer.

## How is virtual primary care different from my current Doctor On Demand benefit?

You now have access to a dedicated virtual primary care doctor and care team to manage all of your health needs. From annual checkups to personalized care plans, and referrals to in-network specialists, we're here. Plus, you'll still have access to 24/7 urgent care and behavioral health services - all from the Doctor On Demand app.

## What should I expect during my appointment?

Just like in-person visits, your doctor discusses your history and symptoms with you, does a visual exam, then provides a diagnosis and treatment plan.

## What should I expect after my appointment?

If necessary, your doctor may send you for lab work and imagery and write or refill prescriptions for pickup at your local pharmacy.

## What do you treat?

Get high-quality care from home for a cold or flu, allergies, anxiety, chronic conditions, all kinds of medical and mental health issues. For a full list of conditions we treat, visit [doctorondemand.com/Lennox](https://doctorondemand.com/Lennox)

## What if I need in-person care?

Your primary care doctor will provide a recommendation, then a member of our Care Team will help refer you to a nearby, affordable provider and provide you with documentation to bring to your appointment.

## Get started.

Go to [doctorondemand.com/Lennox](https://doctorondemand.com/Lennox)

