VOYA. FINANCIAL

ReliaStar Life Insurance Company
Home Office: Minneapolis, MN
Administration Office: Minneapolis, MN
A member of the Voya® family of companies

3/23/2020

Lennox International Inc.
2140 Lake Park Blvd
Richardson, TX 75080

RE: New Mexico Notice
Group Number: 671029

Dear Sir/Madam:

The New Mexico Superintendent of Insurance requires the attached notice be provided to all insureds covered under all group health policies, with the exception of disability income policies.

Upon your receipt, please provide this notice to all your insured employees.

Thank you for your prompt attention to this matter.

We value your business and strive to provide you with the information and service that you need to answer your questions. If you have any questions, please call Customer Service at (800) 537-5024 Monday through Friday between 8 a.m. and 5:30 p.m. Central time.

Sincerely,

Voya Employee Benefits
a division of ReliaStar Life Insurance Company

ReliaStar Life Insurance Company
ReliaStar Life Insurance Company of New York

Notice to New Mexico Residents

The New Mexico Office of Superintendent of Insurance requires insurers provide you with this Notice.

The coverage provided under your benefits plan or policy underwritten by ReliaStar Life Insurance Company or ReliaStar Life Insurance Company of New York is limited in nature and may not provide financial protection for significant costs that you could incur for the diagnosis or treatment of COVID-19 ("Corona virus") related illness.

If you do not have comprehensive major medical coverage, in addition to the plan or policy issued by our company, you may incur significant uninsured medical expenses associated with the diagnosis and treatment of illness caused by COVID-19.

Major medical plans offer robust consumer protections, and are required to waive all deductibles, co-pays and other cost sharing expenses for the diagnosis or treatment of COVID-19 related illness. Your policy or plan with us is not a major medical plan and does not provide such protections.

If you do not have major medical coverage, you may:

1. Contact a licensed insurance broker or agent to see about major medical coverage availability.

2. To see if you are eligible for a special enrollment period for major medical coverage through the New Mexico Health Insurance Exchange, contact beWellnm toll-free at 1-833-862-3935.

3. To see if you are eligible for Medicaid coverage and to complete an application, please call the Human Services Department's Medicaid Expansion Hotline toll-free at 1-855-637-6574 or visit, https://www.yes.state.nm.us/yesnm/home/index

4. To see if you are eligible for high risk pool coverage, please contact the New Mexico Medical Insurance Pool (the "High Risk Pool") at 1-844-728-7896 or https://nmmip.org/". If you are uninsured and have a COVID-19 diagnosis, your condition qualifies you for Pool coverage.

The Centers for Disease Control and the New Mexico Department of Health each have websites with considerable information on COVID-19. Visit each website at https://www.cdc.gov/ or http://cv.nmhealth.org/.

Individuals who have symptoms consistent with COVID-19 should immediately call the NM Department of Health at 1-855-600-3453.

NM-COVID19