

## **SurgeryPlus™ Overview**

Enrollment in the SurgeryPlus™ benefit is included for members with participation in Lennox International, Inc.'s medical plans, for who reside in the State of Texas. The SurgeryPlus™ benefit is a comprehensive surgical program that provides a personalized concierge experience from dedicated Care Advocates and access to quality-centric health care through a network of credentialed surgeons. Our mission is to simplify the surgical process from start to finish – from helping schedule appointments to eliminating medical bills related to your care. Our credentialed Surgeons undergo a rigorous evaluation process to ensure that you receive high quality care from specialists who excel in the area related to your needs. By using the SurgeryPlus™ benefit, you will also save money through reduced financial responsibility (outlined below).

## **How It Works**

When you have a procedure through the SurgeryPlus™ benefit, a Care Advocate assists you with coordinating the medical care that is best for you. Care Advocates ensure you have access to the best information as you make decisions about your care, and he or she provides guidance throughout the process, answers to any questions that arise, and support in handling logistics throughout the course of treatment. Any related health care bills are handled by the SurgeryPlus™ benefit so you know your cost upfront and so there aren't any surprises you weren't planning on.

## **Getting Started**

The process of utilizing the SurgeryPlus™ benefit begins by speaking with a Care Advocate at **833-834-0052**. Your Care Advocate will collect information about your health needs, and past medical treatments in order to best understand your unique needs. Once we have this information, your Care Advocate will schedule a consultation with the specialist you select from our credentialed, high-quality network of partnering surgeons.

## **Plan Design and Program Incentives**

The following Plan Designs will govern your out-of-pocket responsibility for services under the SurgeryPlus™ benefit:

<b>Enrolled Health Plan</b>	<b>Deductible</b>	<b>Coinsurance</b>
Blue Plan	Collected	Waived
Green Plan	Collected	Waived

## **What SurgeryPlus™ Benefit Covers**

The SurgeryPlus™ benefit specializes in covering planned surgical events in the following specializations:

Joint Replacement	Spine	Orthopedics	Ear, Nose & Throat (ENT)
Cardiac	Gastroenterology (GI)	Hernia Repair	Pain Management
Gallbladder Removal	Thyroid Removal	Gynecology (GYN)	

## **Limitations and Disclosures**

The SurgeryPlus™ benefit is a service offered by Employer Direct Healthcare, LLC in providing non-clinical care coordination for planned medical procedures. Employer Direct Healthcare, LLC is not a health care provider and does not practice medicine, give medical advice, or make any recommendation as to selection of any course of treatment or medical care. You and your health care providers are solely responsible for making decisions regarding your medical care.

All claims paid by the Lennox International, Inc. health plan for your SurgeryPlus™ benefit are considered in-network and included towards your annual out-of-pocket limits. SurgeryPlus™ claims are subject to ERISA under the Lennox International, Inc. health plan.

Any medical services performed by a health care provider that is not a participant in the SurgeryPlus™ network, including pre- and post-operative care, may not be covered by the SurgeryPlus™ benefit and may be subject to the coverage limits and other terms of the Lennox International, Inc. health plan. Additionally, any medical services which were not coordinated by a SurgeryPlus™ Care Advocate may not be covered by the SurgeryPlus™ benefit.

**SurgeryPlus™**  
**Benefit Description**

THE SURGERYPLUS™ BENEFIT SHOULD NOT BE USED IN ANY SITUATION REQUIRING EMERGENT MEDICAL CARE. IN THE EVENT OF A MEDICAL EMERGENCY, YOU SHOULD CALL A DOCTOR, VISIT AN EMERGENCY ROOM FACILITY, OR CALL 911 IMMEDIATELY.